



For Further Assistance:

AGRSS participates on a regular basis with the insurance industry through a number of different means. The following list represents the more notable forms of support and communications that has been utilized by insurance provider companies:

1. Meeting presentations and discussions
2. Provision of brochures
3. Seminars
4. Training Clinics
5. Articles and publications
6. Written response
7. Website information through
www.agrss.com and/or
www.safewindshields.com

On behalf the
AGRSS Board of Directors,
we thank you for your support!

The AGRSS Council is a 501c(3) not-for-profit organization formed by those within the automotive glass replacement industry to develop a standard for the proper procedures and product performance education relating to the proper installation of automotive replacement glass. AGRSS-registered companies have made a written commitment to adhere to the Standard and are subject to audit of their compliance with it.

© 2007 AGRSS Council. All rights reserved.

A Message to Automobile Insurance Providers

From the AGRSS Board of Directors

Auto Glass Replacement
Safety Standards (AGRSS) Council Inc.
www.safewindshields.com
800 Roosevelt Road, Bldg. C, Suite 312
Glen Ellyn, Illinois 60137
630/942-6597
rickc@agrss.com



Increasing Loss Prevention and Reducing Liability Risk

As an automobile insurance provider, your company is involved in the resolution of auto glass claims resulting in the restoration of broken auto glass either through repair or replacement procedures.

When auto glass requires replacement, the end result must restore the visual aesthetics of the automobile and the “safety device” functionality of the glass part. Auto glass replacements are federally regulated through provision of Section 108 of the 1965 National Traffic and Motor Vehicle Safety Act, which requires all safety devices to be returned in an “operable” manner. Federal Motor Vehicle Safety Standard 212/208 defines the exact criteria of measuring proper operation of such glass parts in the event of an accident.

AGRSS has come to the aide of the insurance industry by providing an ANSI-certified standard of best practices defining the required quality of products and procedures of safe auto glass installation that, when followed, returns automotive glass parts in an operable manner.

For this reason, it is the AGRSS Board's recommendation that you incorporate language within your current contract policies and procedures with auto glass replacement companies specifying that all auto glass replacements be done in compliance with the current AGRSS standard.

Since loss prevention and liability are especially important to the insurance industry, there could be no better recommendation to curb such risk.

Identifying Who Does the Right Job

Beyond the provision of a national standard, AGRSS also has provided an excellent means of identifying which auto glass replacement companies are committed to providing AGRSS-compliant work through the AGRSS Registration Program. These companies, which can be found on our national website, www.safewindshields.com, go through a unique series of assessments and provisions of proof that they incorporate the necessary education, products and procedures to best ensure the delivery of safe auto glass installations.

The AGRSS Board of Directors respectfully requests that you incorporate procedures to introduce AGRSS-registered companies to your policy holders because it is the most advance and tested means of doing your part of attaining the right job.

AGRSS is the nationally recognized means of providing a united approach to protecting your policyholders' safety. We look forward to future communications to learn how we can further support your efforts with AGRSS and how your organization is utilizing our industry's standard in promoting your policyholders' safety.